

THE FORM

Return Form

1. **Complete this Return Form** and include it within the package with the returned items.
2. **Check the product(s)** – Item(s) should have all the original tags and placed in the original packaging, unworn and unwashed.
3. **Mail the package back to us** with the completed Return Form within 14 days from date of purchase via your preferred courier or registered mail to our address:

THE FORM RETURNS
6 New Industrial Road
#06-01
Singapore 536199

Order Number: _____

SKU#	Description	Colour	Size	Quantity	Reason Code

Return Reason Code

- 01 – Size is too small
- 02 – Size is too big
- 03 – Wrong size / colour / item sent (*please circle where appropriate*)
- 04 – Defective item
- 05 – Poor quality
- 06 – Change of mind

Returns & Exchanges

- Merchandise returned that are not in its original condition may result in a delayed refund or may not qualify for a shop credit refund. The returned parcel will not be accepted and will be sent back to you (postal charges apply).
- THE FORM is not responsible for missing return items and/or parcels in transit. The return parcel remains in your care until it reaches our warehouse facility, so please pack the return items securely to avoid damages during transit.
- Sale items, or items bought using any discount code (with the exception of the 1st purchase 10% discount) are not eligible for return.
- All postal fees and/or custom charges incurred for all returns are borne by the customer.
- Please keep proof of postage as THE FORM is not responsible for parcels that are lost or damaged during shipping of Returns.
- Your shop credit refund will be processed within 7 business days from the date we receive your returned item(s).
- If you would like to exchange your item, please return the item you wish to exchange and place a new order on our site.

If you have any questions, please drop us a message at returns@theform.com.sg.