## THE FORM

## Return Form

- 1. **Complete this Return Form** and include it within the package with the returned items.
- 2. **Check the product(s)** Item(s) should have all the original tags and placed in the original packaging, unworn and unwashed.
- 3. **Mail the package back to us** with the completed Return Form <u>within 14 days</u> from date of purchase via your preferred courier or registered mail to our address:

THE FORM RETURNS 6 New Industrial Road #06-01 Singapore 536199

SKU#	Description	Colour	Size	Quantity	Reason Code

## Return Reason Code

- 01 Size is too small
- 02 Size is too big
- 03 Wrong size / colour / item sent (please circle where appropriate)
- 04 Defective item
- 05 Poor quality
- 06 Change of mind

## Returns & Exchanges

- Merchandise returned that are not in original conditions, may result in a delayed refund or may not qualify for a store credit refund. The returned parcel will not be accepted and will be sent back to you (postal charges apply).
- THE FORM is not responsible for missing return items and/or parcels in transit. The return parcel remains in your care until it reaches our warehouse facility, so please pack the return items securely to avoid damages during transit.
- Sale items, or items bought using any discount code (with the exception of the 1st purchase 10% discount) are not eligible for return.
- All international postal fees and/or custom charges incurred for all returns are borne by the customer.
- Please keep proof of postage as THE FORM is not responsible for parcels that are lost or damaged during shipping of Returns
- Your store credit refund will be processed within 7 business days from the date we receive your returned item(s).
- If you would like to exchange your item, please drop us an email at contact@theform.com.sg and we will help arrange for the exchange.

If you have any questions, please drop us a message at contact@theform.com.sg.